

Appendix A - Corporate Services Net 'High' Risks

										DATE LAST REVIEWED:	14/09/23		
REF	DIVISION	RISK TITLE & DESCRIPTION	RISK CAUSE & EFFECT	RISK CATEGORY	GROSS RISK RATING <i>(See next tab for guidance)</i>			EXISTING CONTROLS IN PLACE TO MITIGATE THE RISK	CURRENT RISK RATING <i>(See next tab for guidance)</i>			FURTHER ACTION REQUIRED	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING		
1	Corporate Services	IT Security failure	Cause(s): Failure of IT Security (responsibility across Bromley & BT) to manage risk of attack or intrusion leading to potential corruption / loss of data / loss of systems Effect(s): Loss of service, potential fines, resident dissatisfaction	Data and Information	4	5	20	-Application of effective security management including effective application of anti-virus protection and security measures through the IT Contract with BT - Regular Penetration Testing undertaken - Information Security Team in place - Patch updates undertaken regularly - IG training programme - PSN Compliant	3	5	15	- Security Operation Centre(SOC) will be implemented by December/January which will proactive monitoring of the LBB Data and Infrastructure.	Vinit Shukle
16	Corporate Services	Information Request non-Compliance	Cause(s): Failure to meet timescales under FOIA, EIR and GDPR Failure to provide suitable answers in respect of these requests or correctly apply exemptions Effect(s): 1. Distress on wellbeing of customers 2. Impact on operational integrity 3. Reputational damage to services and the authority as a whole 4. Liability in law 5. Economic damage to authority due to fines	Data and Information - Operational	4	5	20	SAR Team formed in the Information Management Team to ensure timely triage, collation, redaction and response. Appeal to COE, CLT, Manager's Briefing and all officers to support the information coordinators	4	4	16	Annual and increased training and awareness - experienced resources to triage and redact where necessary - improved technical measures to assist Data searches	Director of Corporate Services/Vinit Shukle